

IQAC
Muthurangam Govt. Arts College (A), Vellore-632002
Student Satisfaction Survey 2023-2024.

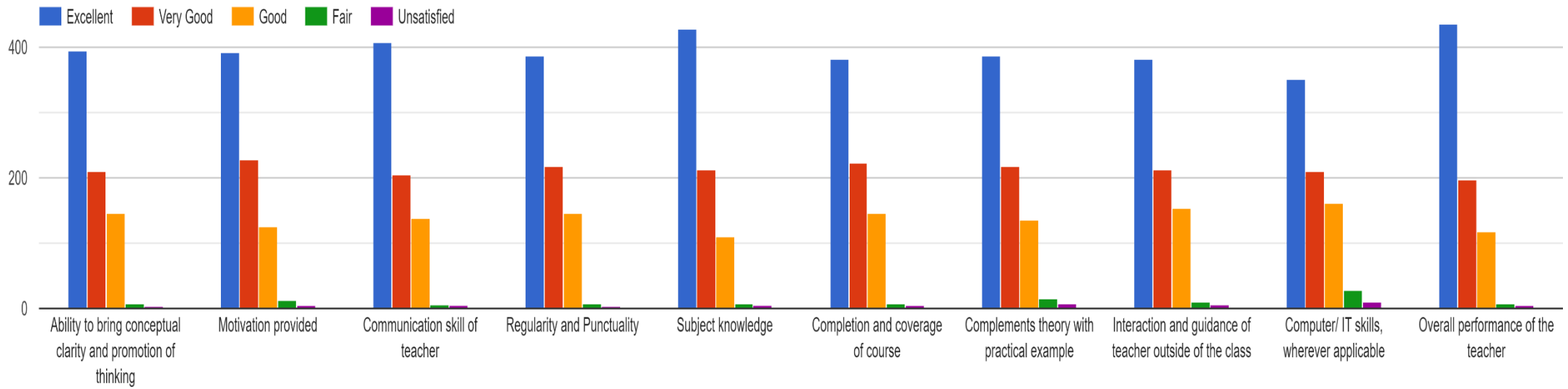
The Student Satisfaction Survey was conducted online with the participation of 762 students from different academic programs and year levels. A structured questionnaire was designed, including multiple-choice questions and open-ended responses to ensure comprehensive feedback. The institution is committed to provide quality education to the students who are mainly from rural background. Educating the students with this background creates many challenges and we are committed to face these challenges in an effective manner. To ensure continuous improvement, the requirements of the students have to be carefully identified for which we use the mechanism of obtaining the feedback. This survey is done during the academic year with a sample of around 762 students. The IQAC took the lead in conducting the Student Satisfaction Survey online with the assistance of Academic staff. The survey results were electronically tabulated and printed by IQAC for analysis and for continual improvement of processes and systems. The analysis was compiled into a survey report which was submitted to the management council for review and approval prior to implementation of recommended improvement actions. The consolidated analysis and the findings are as follows.

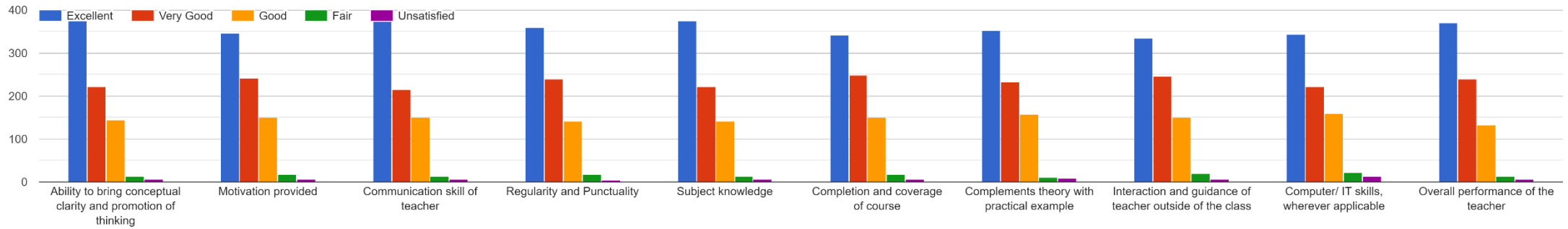
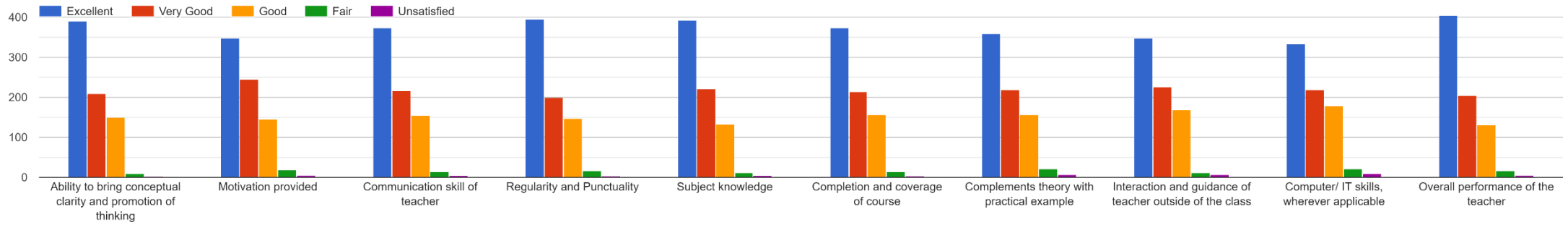
The Student Satisfaction Survey 2023-2024 provided valuable insights into students' experiences and expectations. The findings will be used to drive continuous improvement, ensuring a better learning environment and student support system. The institution remains committed to addressing student concerns and implementing meaningful changes based on their feedback.

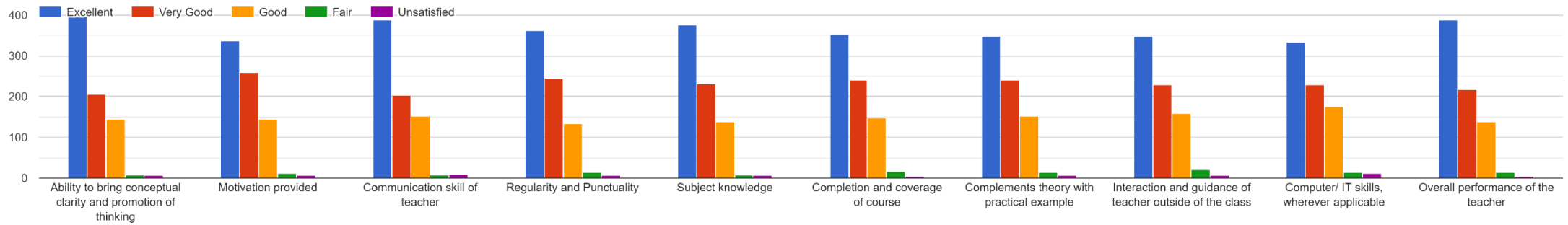
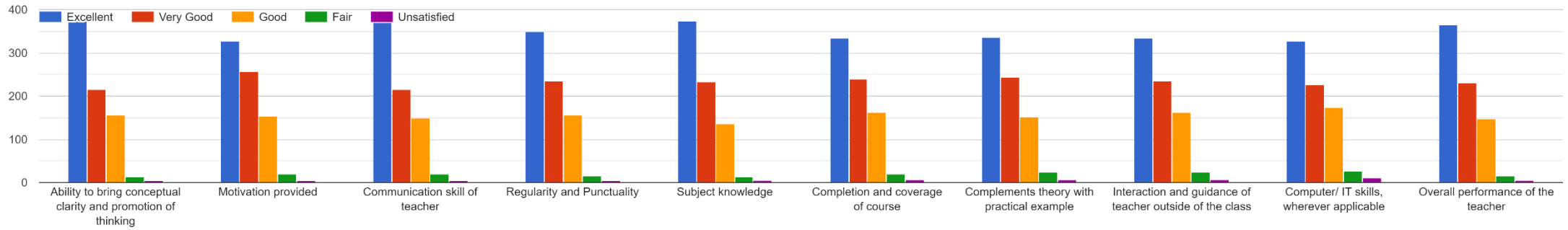
Muthurangam Government Arts College (A) Vellore -2

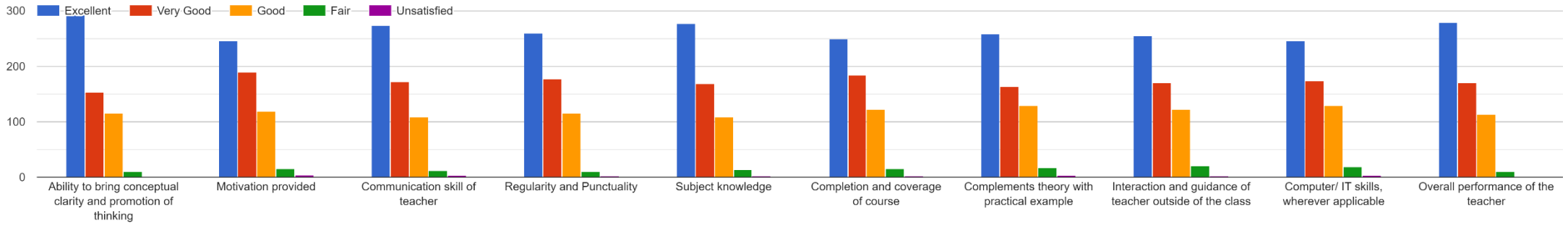
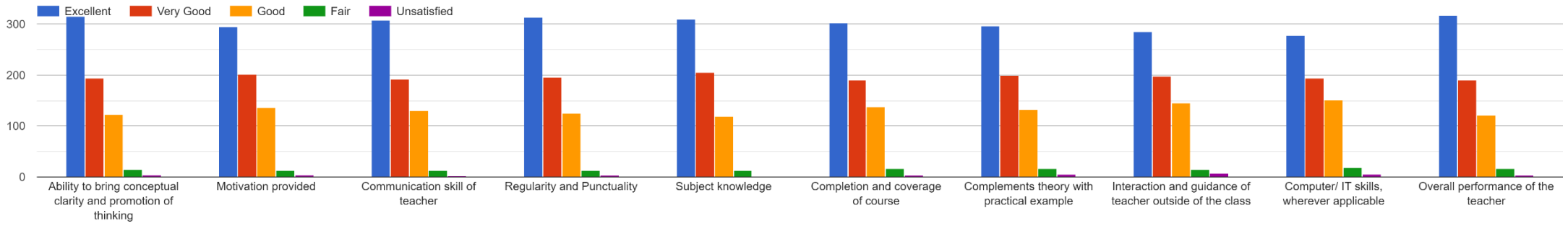
Students Feedback Form 2023 – 2024

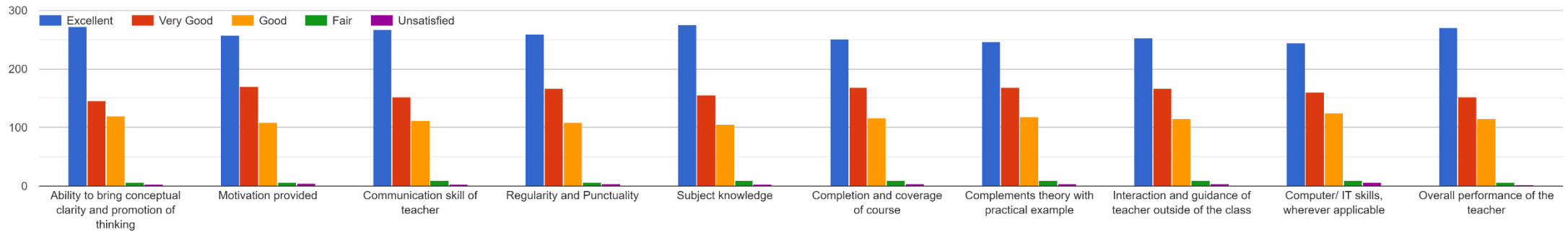
S. No	Question	Excellent (%)	Very Good (%)	Good (%)	Fair (%)	Unsatisfied (%)
1	Apparatus / Computers available	32.2%		55.4%	12.4%	
2	Instructions given by the Staff	51%		44.9%	4.1%	
	Other Lab Facilities	Yes (%)	No(%)			
3	Practical sessions are conducted as per schedule	98.4%	1.6%			
4	Record work is completed within the stipulated time	98.4%	1.6%			
5	Results are declared within two weeks of the conduct of the exam/test	82%	18%			
6	Adequate number of assignments and cases are given	95%	5%			
7	Would you recommended your juniors to join this institution	84.8%	50.2%			
8	Whether the infrastructural facility is adequate	79.7%	20.3%			
9	In your opinion is this syllabus adequate	92%	8%			





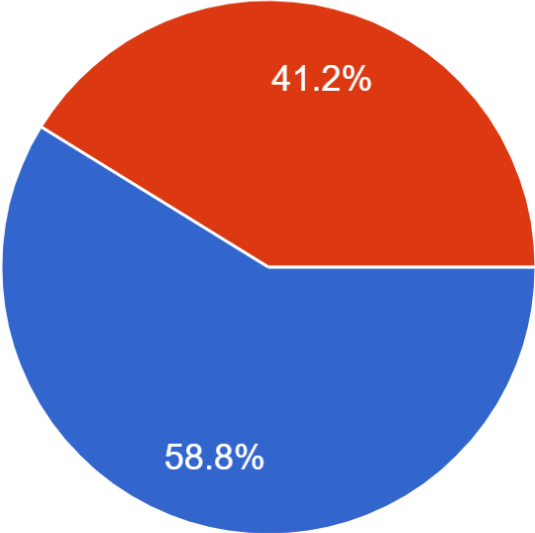






Arts and Commerce / Science

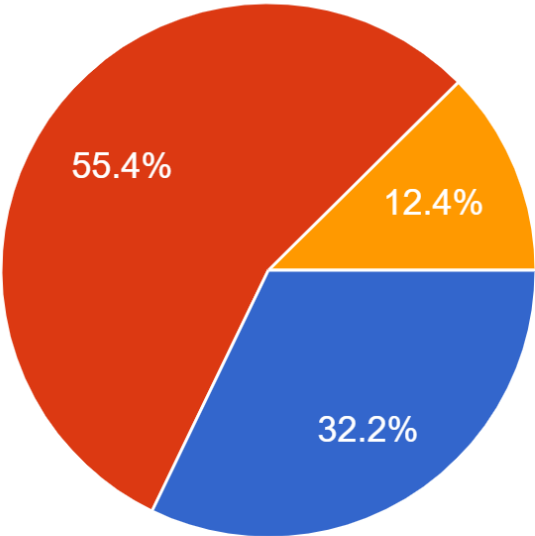
762 responses



- Arts and Commerce
- Science

Apparatus / Computers available

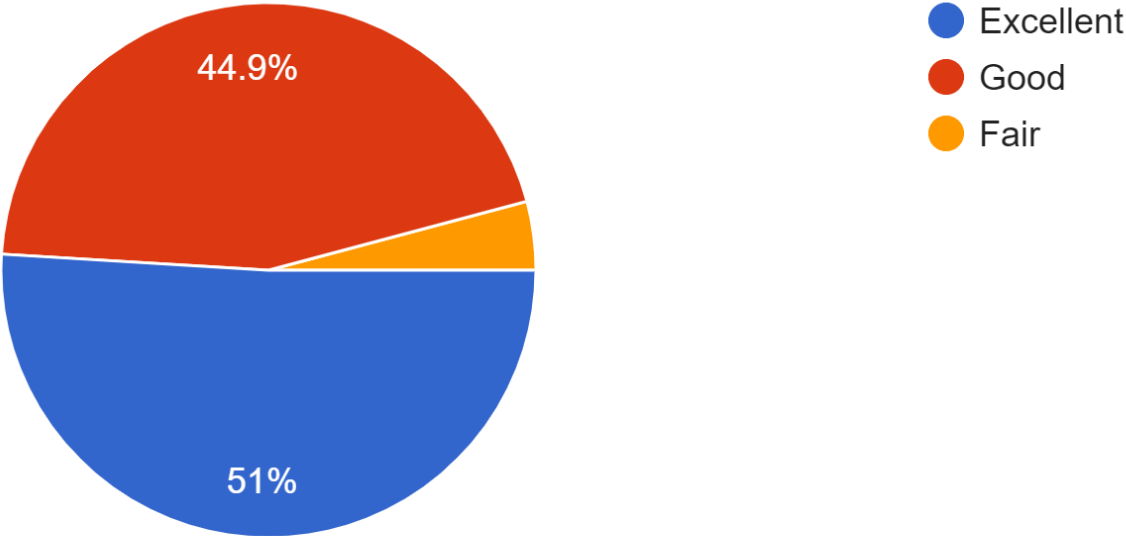
314 responses



- Excellent
- Good
- Fair

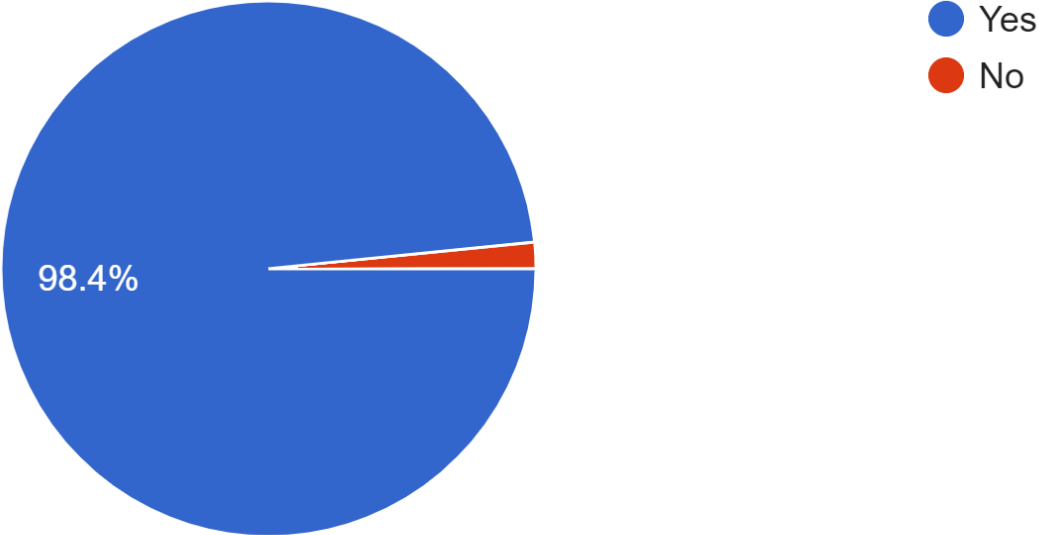
Instructions given by the Staff

314 responses



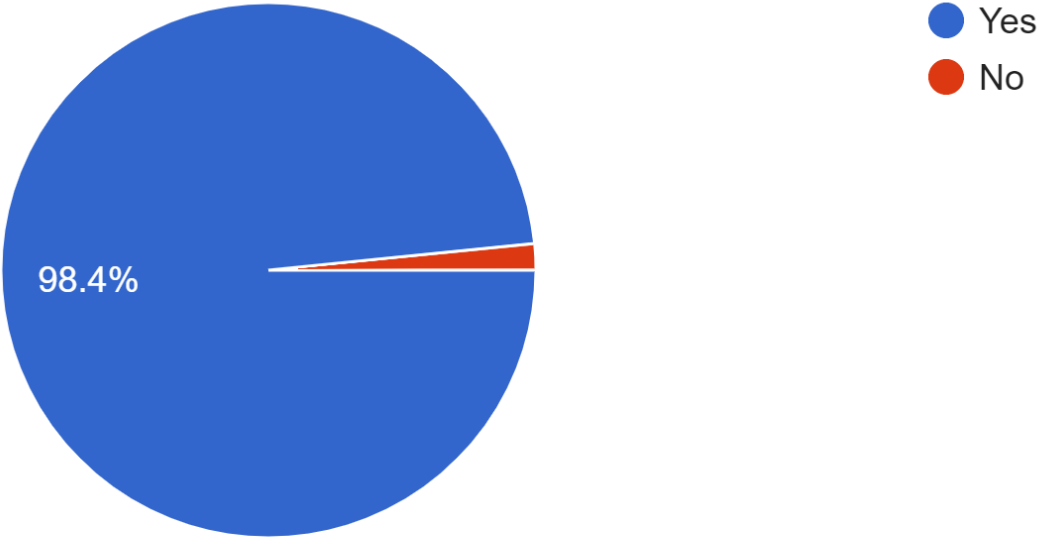
Practical sessions are conducted as per schedule

314 responses



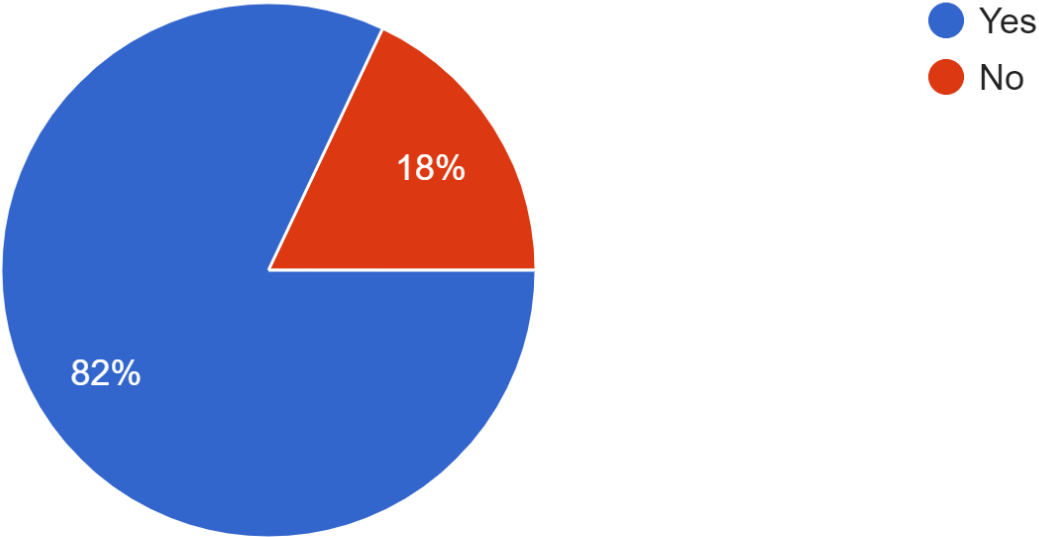
Record work is completed within the stipulated time

314 responses



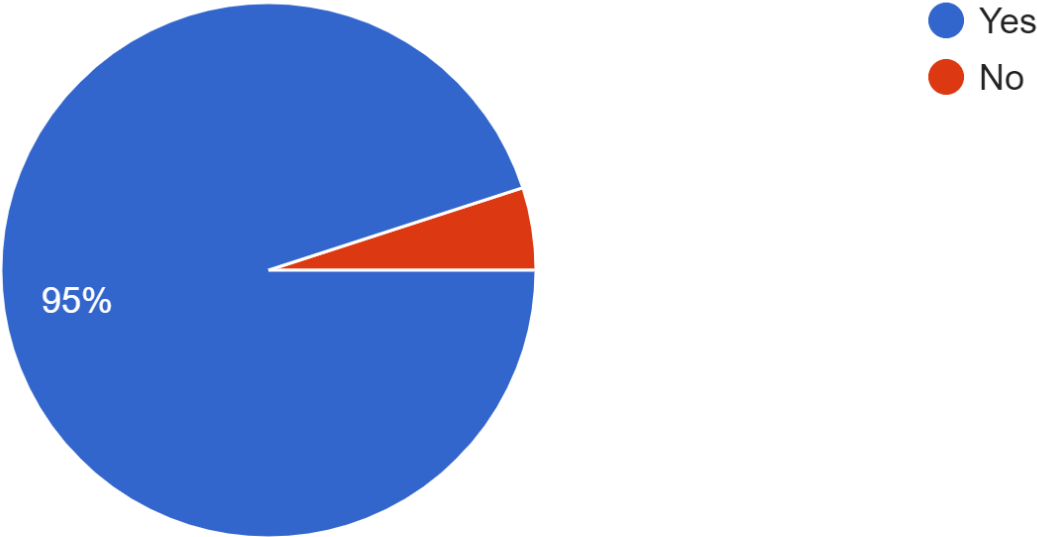
Results are declared within two weeks of the conduct of the exam/test

762 responses



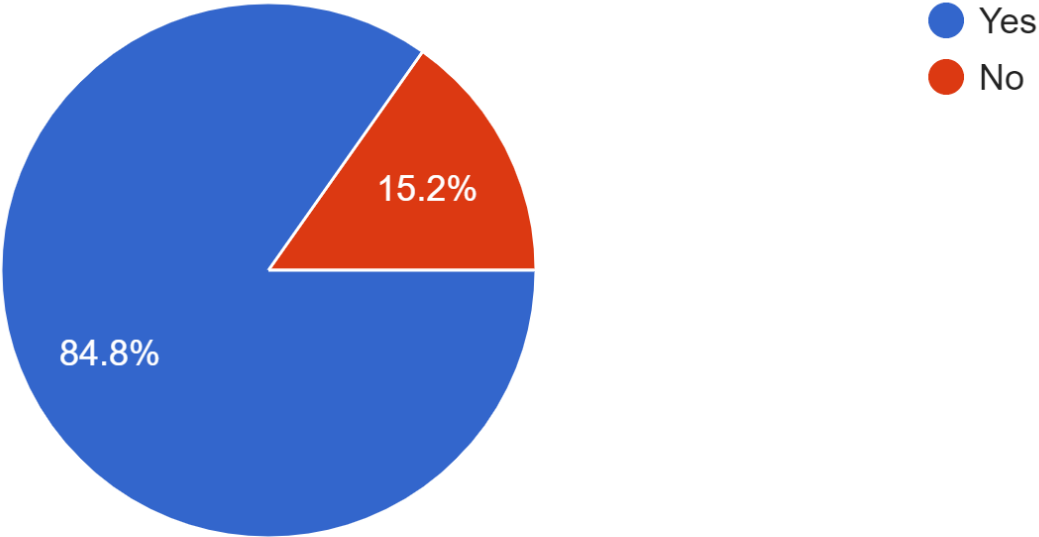
Adequate number of assignments and cases are given

762 responses



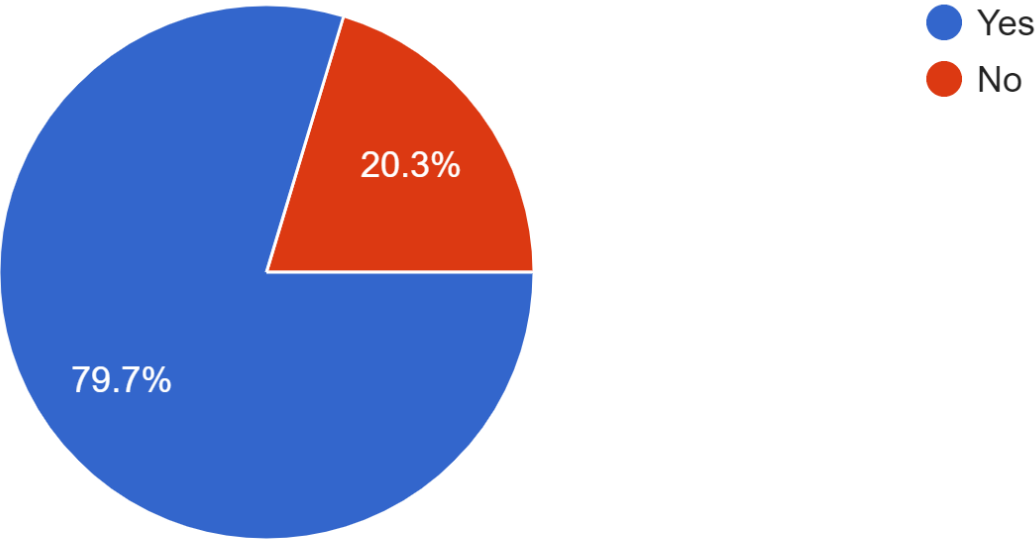
Would you recommended your juniors to join this institution

762 responses



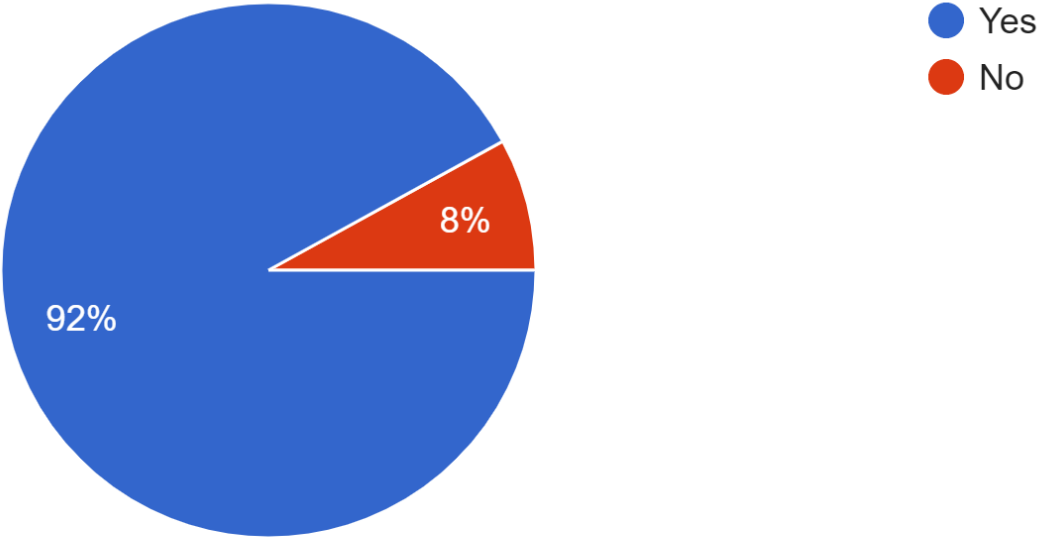
Whether the infrastructural facility is adequate

762 responses



In your opinion is this syllabus adequate

762 responses



Feedback forms are designed for the stakeholders. This includes faculty feedback, alumni feedback, student feedback, course exit survey, etc. Faculty feedback from the students for the respective course is taken on ten types of teaching/learning aspects and it is analyzed by the IQAC and corrective measures if any are informed to the respective faculties through HODs for further improvements. Course exit feedback and program exit feedbacks are taken to analyze the understanding capability of the students. Feedback about the infrastructural facilities is taken from the students for improving the lab facilities, if any. The feedback so obtained is analyzed for further improvement. Feedbacks from the parents are taken by interacting with them during Parent Teacher Meet. Feedback is taken from alumni for suggestions or improvements in the curriculum. Feedback from faculties is also taken for their suggestions in syllabus revision. This feedback is discussed in meeting of training and placement cell. Feedback forms which are kept on the IQAC counter and open to fill-up by any user as per their wish. The collected data is entered in excel sheet and is presented in front of peer committee for review and discussion. We have also installed a suggestion box which is accessible to all the stakeholders so that they can give their feedback/suggestions for improvements, if any. We have a system of taking feedback from students on infrastructure and also subject wise teachers. This is a feedback on 5-point scale, which measures parameters like Ability to bring conceptual clarity and promotion of thinking ability by teacher, Motivation provided, Teachers Communication skill, Teachers regularity and punctuality, Teachers subject knowledge, Completion and coverage of course, Complements theory with practical example, Teachers interaction and guidance outside of the class, Teachers computer/IT skills, if applicable and Teachers overall performance, which is analyzed by our management for taking appropriate decisions for improving the infrastructure and also quality of teachers. The alumni feedback and exit feedbacks are taken from all students. From these forms we are able to make out whether the proper teaching learning process is in place. This process enables the institute to improve in the areas where ever necessary. Every semester junior faculties evaluation is processed by senior faculties, subject experts and inform to the faculties for enhancing their skills. The feedback is taken from students in order to analyze and implement as per their needs. Also, feedback is taken from experts and external examiners on quality of our students. Based on the faculty feedback the probationers and regular faculty are counselled for the lacunae. Based on the above feedbacks and suggestions received we take corrective actions to complete the loop.

1. Academic Experience:

- Students expressed satisfaction with the quality of courses and curriculum.
- A majority of respondents found the teaching methodologies effective and engaging.
- Suggestions were made for more interactive and practical learning experiences.

2. Faculty and Support Services:

- Students rated faculty members as approachable and supportive.

- Many students highlighted the need for more academic counseling and mentorship opportunities.
- 3. **Campus Facilities and Resources:**
 - The library and digital resources received a positive response from students finding them adequate for their studies.
 - Concerns were raised regarding classroom infrastructure, internet connectivity, and availability of study spaces.
- 4. **Extracurricular and Campus Life:**
 - Students appreciated the variety of clubs and organizations but suggested improvements in event organization and accessibility.
 - A significant portion of students expressed a desire for more wellness and mental health support services.
- 5. **Overall Satisfaction:**
 - Reported overall satisfaction with their university experience.
 - Key areas of improvement identified included enhanced career services, more internship opportunities, and better communication regarding institutional updates

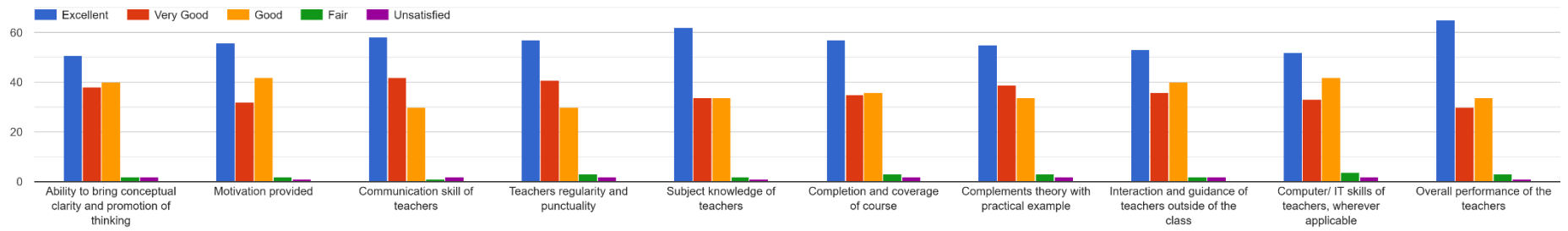
Based on the survey results, the following recommendations are proposed:

- Enhance academic and career counseling services.
- Improve classroom infrastructure and campus connectivity.
- Expand student engagement programs and wellness initiatives.
- Strengthen internship and job placement support.
- Increase faculty-student interaction through mentorship programs.

Muthurangam Government Arts College (A) Vellore -2
Alumni Feedback 2023-2024

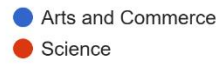
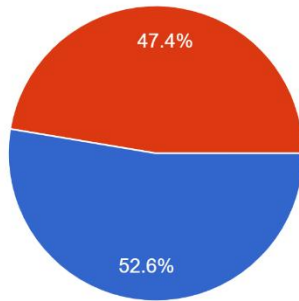
S. No		Excellent (%)	Very Good (%)	Good (%)	Fair (%)	Unsatisfied (%)
1	Ability to bring conceptual clarity and promotion of thinking	51	38	40	2	2
2	Motivation provided	56	32	42	2	1
3	Communication skill of teachers	58	42	30	3	2
4	Teachers regularity and punctuality	57	41	30	3	2
5	Subject knowledge of teachers	62	34	34	2	1
6	Completion and coverage of course	57	35	36	3	2
7	Complements theory with practical example	55	39	34	3	2
8	Interaction and guidance of teachers outside of the class	53	36	40	2	2
9	Computer/ IT skills of teachers, wherever applicable	52	53	42	4	2
10	Overall performance of the teachers	65	30	34	3	1
	Computer Lab					
11	Apparatus / Computers available	42.9%		46%	11.1%	
12	Instructions given by the Staff	65.1%		33.3%	1.6%	
	Other Lab Facilities	Yes (%)	No(%)	May Be (%)		

13	Practicals Conducted as per schedule	96.8%	3.2%			
14	Results declared within two weeks of exam/test being conducted	82%	18%			
15	Would you recommended your juniors to join in this institution	89.5%	10.5%			
16	Whether the infrastructure is adequate	81.2%	18.8%			
17	Do you feel that the syllabus designed is according to the expectation of the students?	85%	15%			
18	Do you feel that the syllabus facilitates career choice of the students?	63.9%	4.5%	31.6%		
19	Are the Electives/Non-Major papers offered related to the recent technological advancements?	87.2%	12.8%			
20	Do you think that the current syllabus focuses the human values?	66.2%	7.5%	26.2%		
21	Do you think that the current syllabus enables the development of inner qualities and skills of students?	69.2%	9.8%	21.1%		
22	Are you satisfied about the Project Guidance given by the guide?	77.1%	7.6%	15.3%		



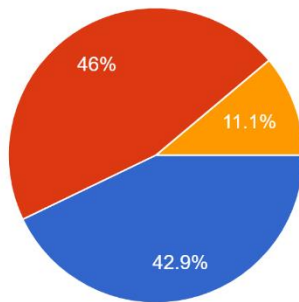
Arts and Commerce / Science

133 responses



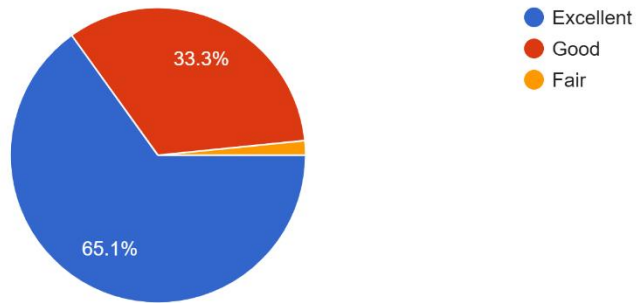
Apparatus / Computers available

63 responses



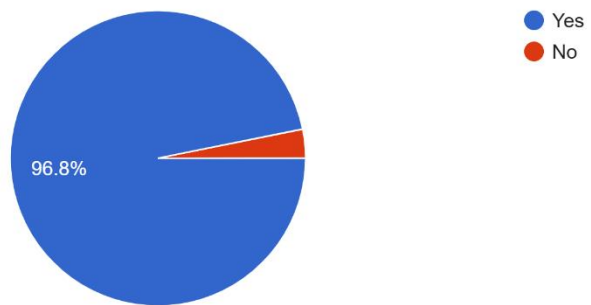
Instructions given by the Staff

63 responses



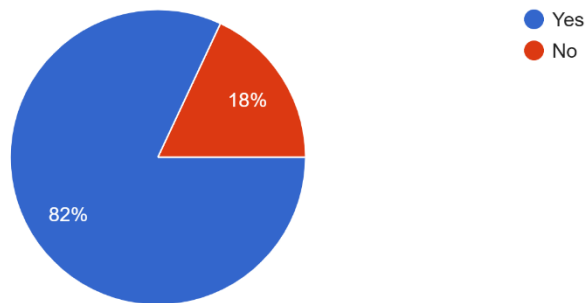
Practicals Conducted as per schedule

63 responses



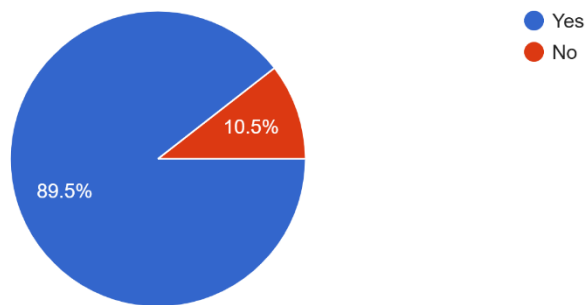
Results declared within two weeks of exam/test being conducted

133 responses



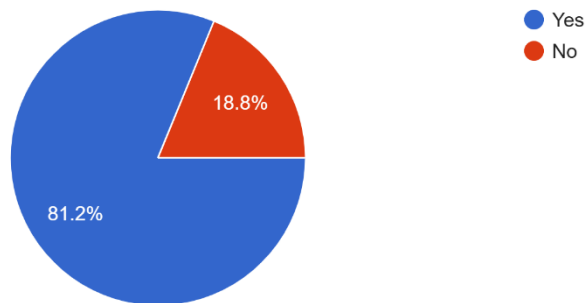
Would you recommended your juniors to join in this institution

133 responses



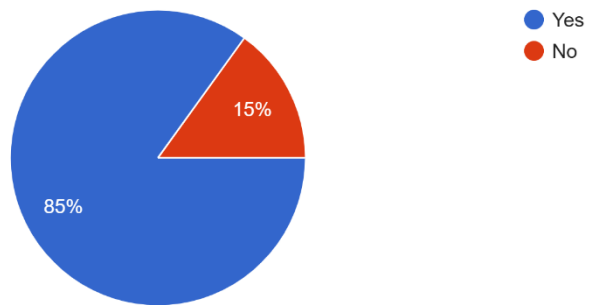
Whether the infrastructure is adequate

133 responses



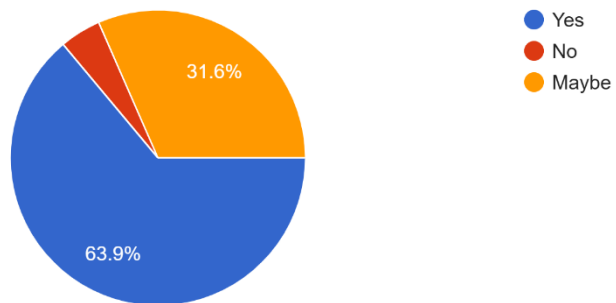
Do you feel that the syllabus designed is according to the expectation of the students?

133 responses



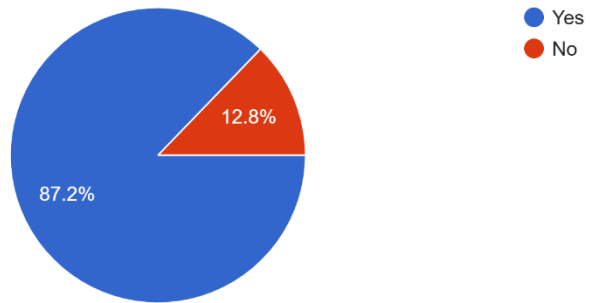
Do you feel that the syllabus facilitates career choice of the students?

133 responses



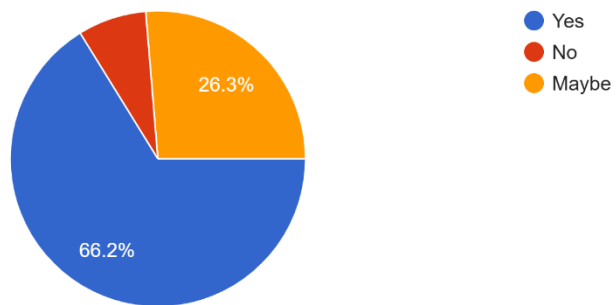
Are the Electives/Non-Major papers offered related to the recent technological advancements?

133 responses



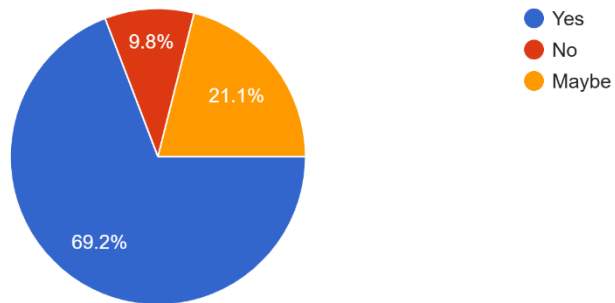
Do you think that the current syllabus focuses the human values?

133 responses



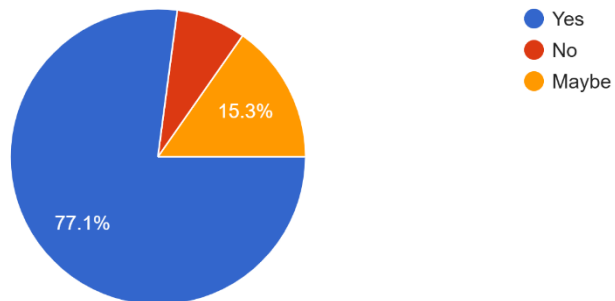
Do you think that the current syllabus enables the development of inner qualities and skills of students?

133 responses



Are you satisfied about the Project Guidance given by the guide?

131 responses



ALUMNI FEEDBACK REPORT

- The Alumni Feedback Report for the academic year 2023-2024 presents valuable insights from graduates regarding their experiences at our institution. This feedback serves as a critical tool for assessing the effectiveness of academic programs, faculty engagement, infrastructure, and overall institutional support. The feedback was collected through an online survey, structured interviews, and email correspondence. Alumni from various batches participated, providing their perspectives on curriculum relevance, career support, faculty mentorship, and infrastructure improvements. The responses were categorized and analyzed to identify key trends and areas for enhancement. Some alumni suggested integrating more hands-on training and case studies. Many respondents highlighted the positive impact of faculty mentorship on their academic and career growth. A few alumni recommended enhancing mentorship programs to provide continuous guidance post-graduation. Suggestions were made to enhance industry collaborations and internship opportunities, particularly in niche fields. Many alumni recommended organizing regular meetups, mentorship sessions, and professional networking events. The creation of an exclusive alumni portal was proposed for job postings, knowledge sharing, and event coordination. **Conclusion** The feedback from our alumni underscores their positive experiences and constructive suggestions for improvement. The institution remains committed to addressing these recommendations to foster a stronger, more dynamic academic and professional environment for future graduates.

MUTHURANGAM GOVT ARTS COLLEGE (AUTONOMOUS)
VELLORE 632 002

STAKEHOLDERS' FEEDBACK REPORT
(2023-2024)

Apprehension of Faculty Performance :

The significant role played by the staff members is unique in designing and organizing the curriculum, selecting materials and structuring the sequence of topics covered. The curriculum is tailored to meet the learning objectives and students need. Implementing instructional methods include lectures, discussions, group work and practical learning. The conducive, positive class room environment helps the students to be creative and innovative. Feedback mechanisms such as student evaluations, Peer assessments and administrative reviews has helped to gauge and address the above perceptions constructively. The five point scale of Excellent, Very Good, Good, Fair, Unsatisfied was administered through the 10 queries and analysed by the students. The student's employability skills are well honed to acquire job after their graduation. The results also focus on the IT skills of the faculty members and improvisation is needed and have received the least score when compared to all the other variables.

Computer Lab and Other Lab Facilities:

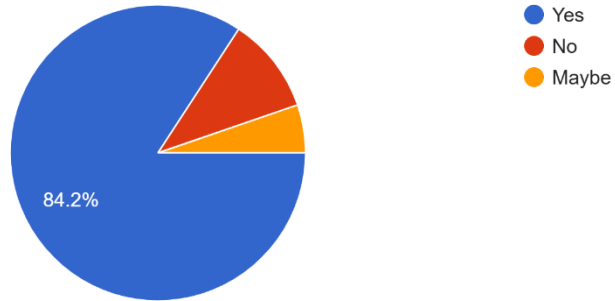
The students, when questioned of their adequate computers in Computer labs, infra – structural requirements in other labs they have asserted it to be sufficient. The completion of assignments and records, declaration of test results within the time span of two weeks were all positively looked and perceived by the students and most of them opined to recommend others to enroll themselves in this institution in future

Muthurangam Government Arts College (A) Vellore -2
Stakeholders feedback form 2022-23

S.No	Questions	Yes	No	Maybe		
1	Do you find this college is better than other college?	84.2%	10.5%	5.3%		
2	Do you feel the facilities on the college are adequate?	89.5	7.9%	2.6%		
3	Do you feel that this college is physically secured in the campus?	89.5%	10.5%	0		
4	Are you satisfied about infrastructural facilities of the college?	92.1%	7.9%	0		
5	Are you satisfied about the college office administrations?	97.4%	2.6%	0		
6	Can you make direct communication with Principal/HOD ?	94.7%	5.3%	0		
		Excellent	Good	Fair	Moderate	Poor
7	The overall output of the college related to employability as well as higher education.	21.1%	57.9%	13.2%	7.9%	0
8	The syllabus is adequate to get higher studies for the students.	26.3%	60.5%	10.5%	0	2.6%

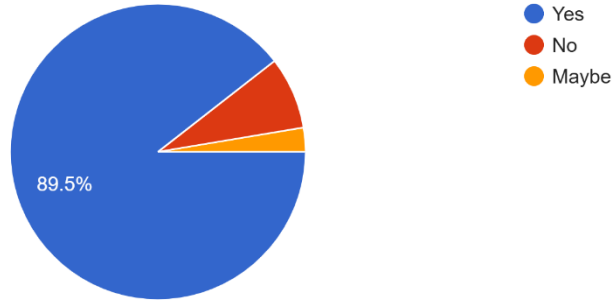
Do you find this college is better than other college?

38 responses



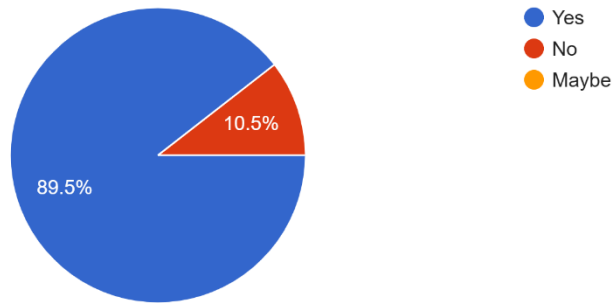
Do you feel the facilities on the college are adequate?

38 responses



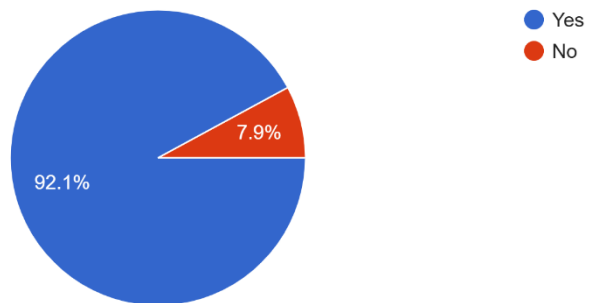
Do you feel that this college is physically secured in the campus?

38 responses



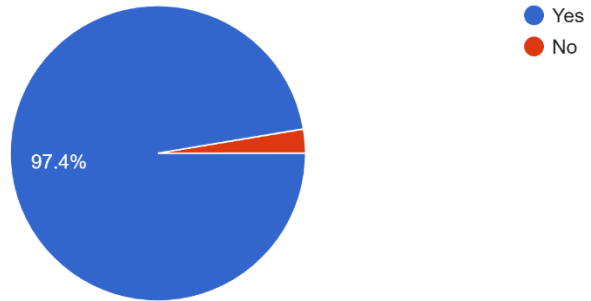
Are you satisfied about infrastructural facilities of the college?

38 responses



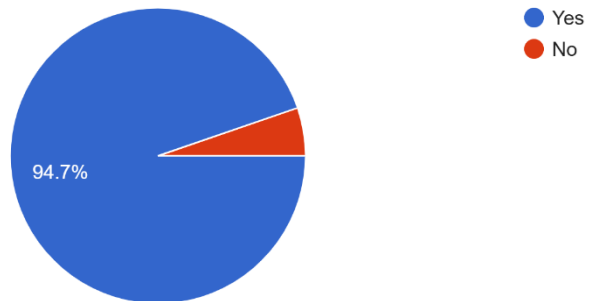
Are you satisfied about the college office administrations?

38 responses



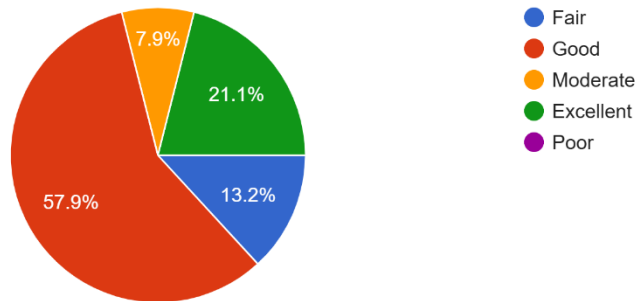
Can you make direct communication with Principal/HOD ?

38 responses



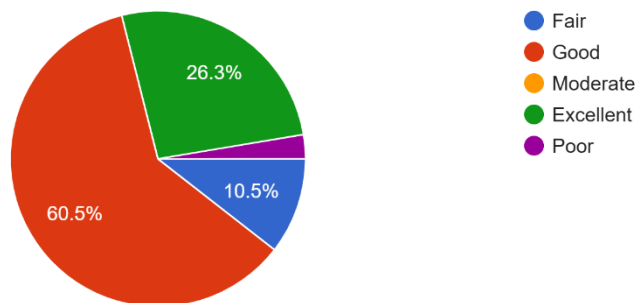
The overall output of the college related to employability as well as higher education.

38 responses



The syllabus is adequate to get higher studies for the students.

38 responses

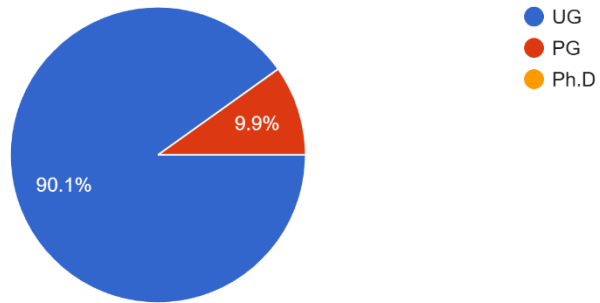


Muthurangam Government Arts College (A) Vellore -2
Parents Feedback Form (2023-24)

S. No	Questions	UG	PG	M.Phil	Ph.D				
1	Do you find this institution is better than other institution?	90.1%	9.9%						
		Yes	NO						
2	Do you find this institution is better than other institution?	82.8%	17.2%						
3	Do you feel facilities in the college are adequate?	83.2%	16.8%						
4	Do you satisfies about hostel facilities?	67.8%	32.2%						
5	Are you satisfied from the college office?	90.9%	9.1%						
6	Can you make direct communication with teaching staff regarding your ward?	91.6%	8.4%						
7	Do you find up-gradation of hard and soft skills?	89.1%	10.9%						
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	No	MBA	
8	Syllabus is adequate for job opportunity.	19.3%	55.8%	19.3%	4%	1.5%	0	0	
9	Syllabus is quite useful for Higher Education.	22.3%	61.7%	13.5%	1.8%	0.7%	0	0	

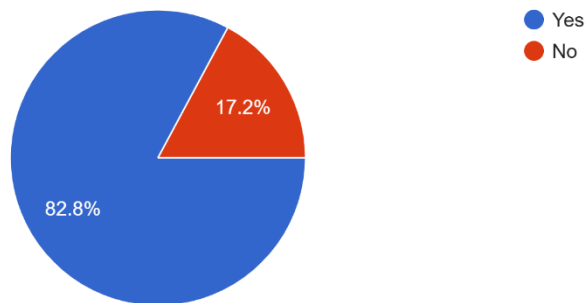
Course

274 responses



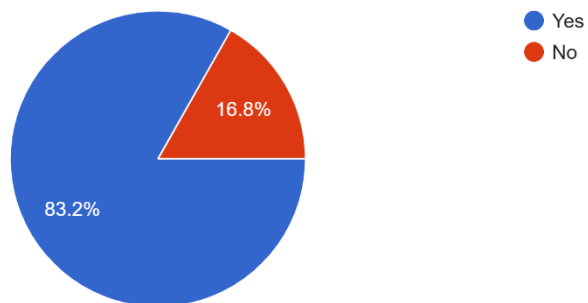
Do you find this institution is better than other institution?

274 responses



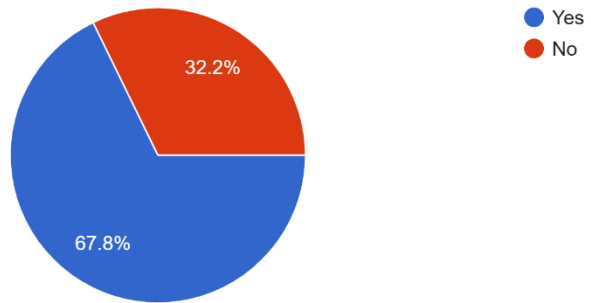
Do you feel facilities in the college are adequate?

274 responses



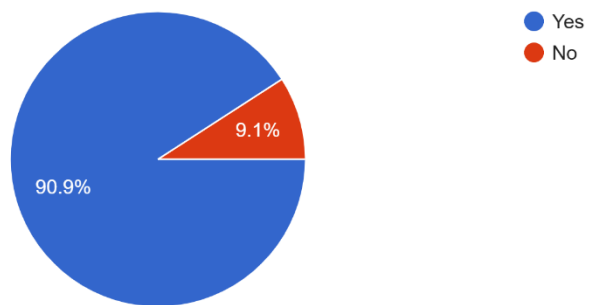
Do you satisfies about hostel facilities?

242 responses



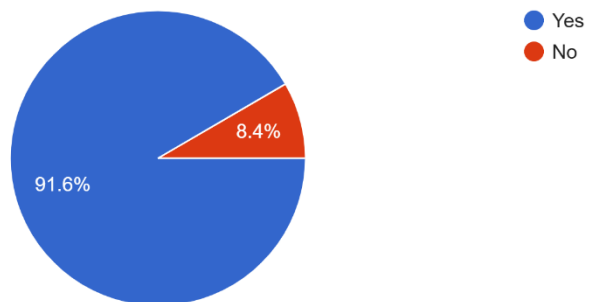
Are you satisfied from the college office?

274 responses



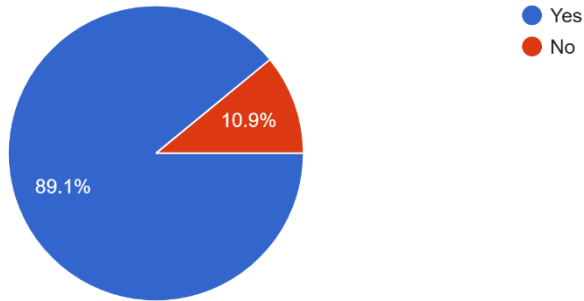
Can you make direct communication with teaching staff regarding your ward?

274 responses



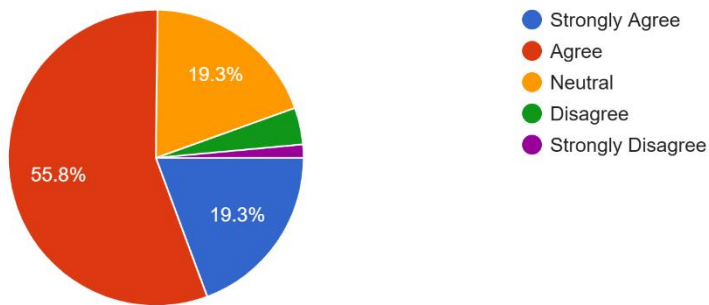
Do you find up-gradation of hard and soft skills?

274 responses



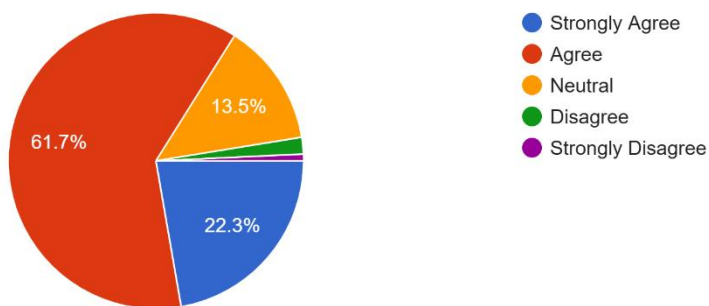
Syllabus is adequate for job opportunity.

274 responses



Syllabus is quite useful for Higher Education.

274 responses



Appreciation:

Parent feedback is essential in helping us improve and create a better learning environment for our students. We kindly request you to share your thoughts on various aspects of the school, including academics, extracurricular activities, infrastructure, teacher support, and overall student development. Your valuable suggestions will enable us to enhance our educational practices and provide the best possible experience for our children. We appreciate your time and support in shaping a brighter future for our students. The feedback given by parents of our students studying in current status and the alumni were positive and encouraging. They were impressed that their children improved, explored, learnt subjectively the human values. Parents appreciated the affordability of the Government College and the quality education offered, the infrastructure, faculty quality and the administrative Process of the institution. Most of the Parents highlighted on the ability of the institution to prepare their children for academic success, provide future career opportunities, also helped students to aspire high and get recruited in Government organizations and military services.

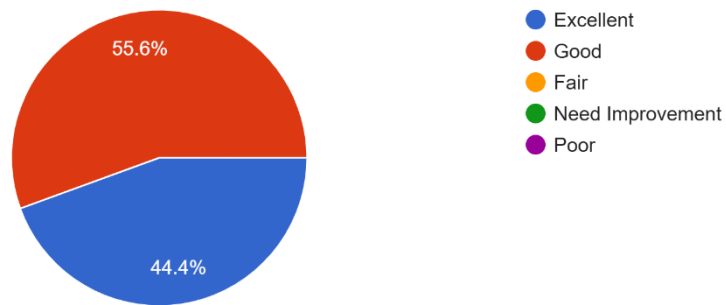
Muthurangam Government Arts College (A) Vellore -2

Employers Feedback Form 2023 – 2024

S.NO		Excellent %	Good %	Fair %	Need Improvement %	Poor %
1	How do you rate the relevance of the syllabus to the Industry?	44.4%	55.6%	0	0	0
2	Do our students have the ability to find solutions to real life/practical problems in industry through the use of technical knowledge?	22.2%	77.8%	0	0	0
3	Do our students have reasonable practical and laboratory skills for analysis and design?	22.2%	77.8%	0	0	0
4	How do you rate our students with respect to professional ethics and behavior?	33.3%	66.7%	0	0	0
5	How do you rate our students in written and oral communication abilities?	33.3%	33.3%	0	0	0
6	Do our students have ability and will to engage in a process of continuous learning to meet the current job requirements?	33.3%	55.6%	11.1%	0	0
7	How do you rate professional capabilities of our students with respect to students from other institutions?	44.4%	33.3%	22.2%	0	0
8	How do you rate the outcomes in relation to the course content?	37.5%	62.5%	0	0	0
9	How do you rate the experiments in terms of their relevance to the real-life application?	22.2%	66.7%	11.1%	0	0
10	How do you rate the ability of our students working with you?	44.4%	44.4%	11.1%	0	0

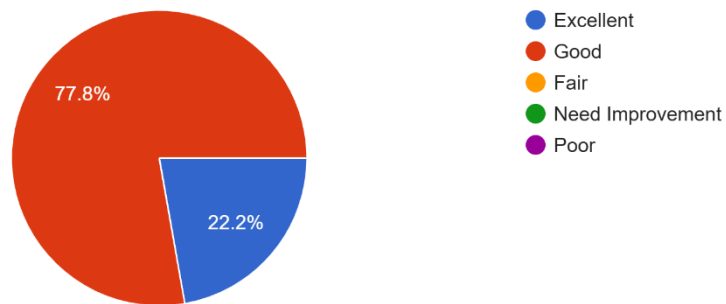
How do you rate the relevance of the syllabus to the Industry?

9 responses



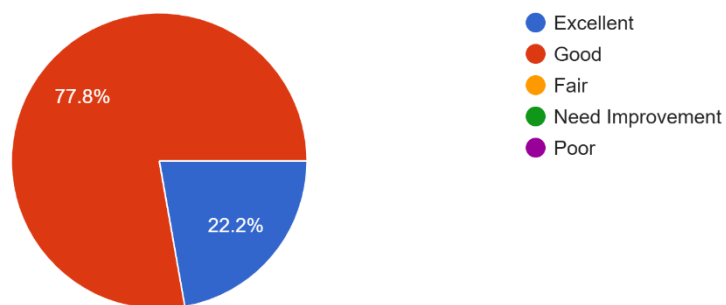
Do our students have the ability to find solutions to real life/practical problems in industry through the use of technical knowledge?

9 responses



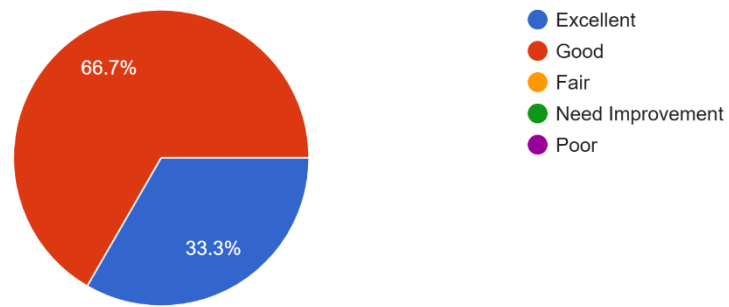
Do our students have reasonable practical and laboratory skills for analysis and design?

9 responses



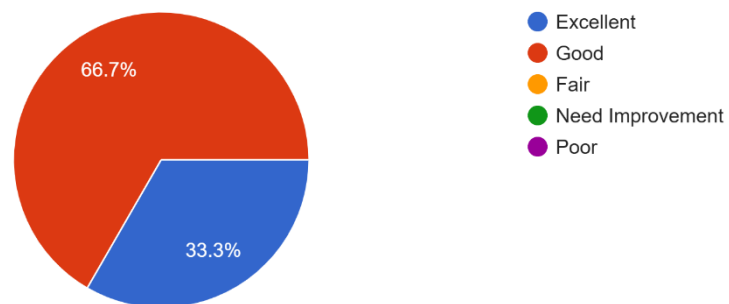
How do you rate our students with respect to professional ethics and behavior?

9 responses



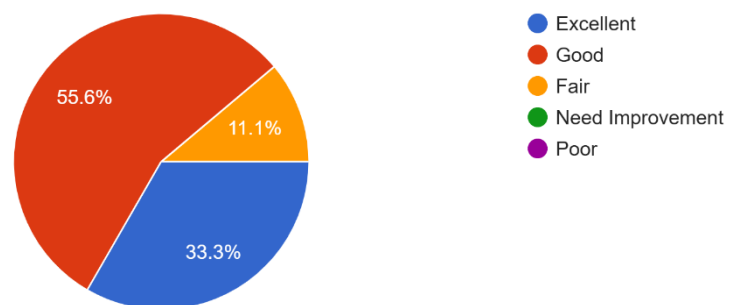
How do you rate our students in written and oral communication abilities?

9 responses



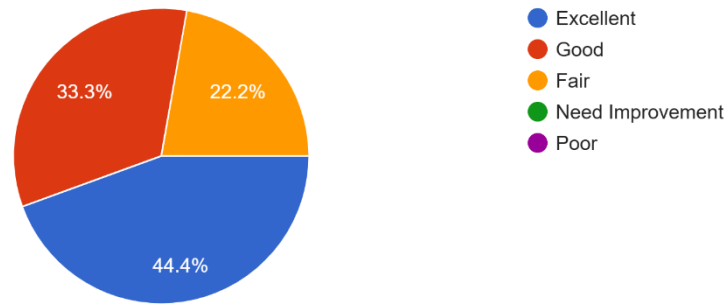
Do our students have ability and will to engage in a process of continuous learning to meet the current job requirements?

9 responses



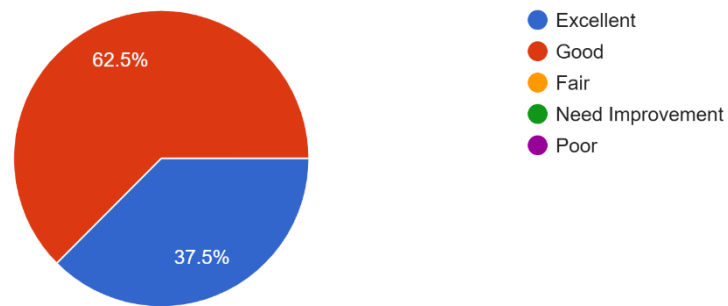
How do you rate professional capabilities of our students with respect to students from other institutions?

9 responses



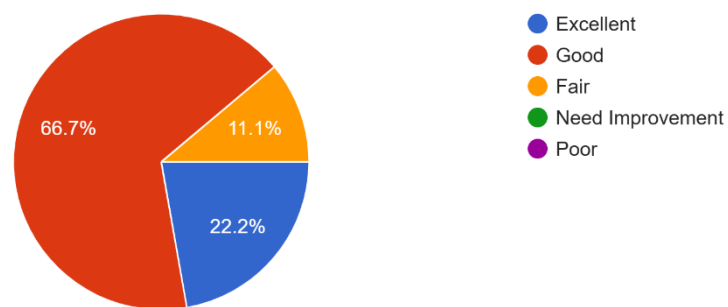
How do you rate the outcomes in relation to the course content?

8 responses



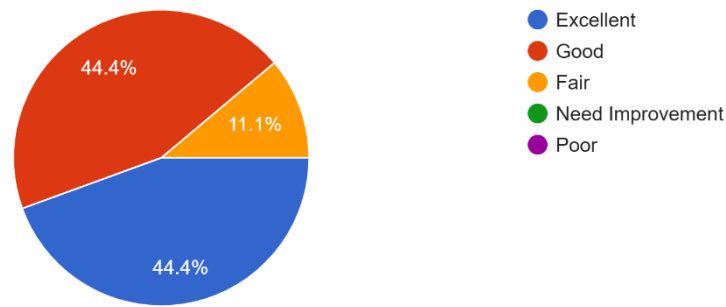
How do you rate the experiments in terms of their relevance to the real life application?

9 responses



How do you rate the ability of our students working with you?

9 responses



The Employers Feedback Form for the academic year 2023–2024 has been designed to gather insights from employers regarding the performance, skills, and employability of graduates from our institution. This feedback is crucial for continuous improvement in curriculum development, skill enhancement programs, and overall student preparedness for the workforce. The data collected will be utilized for IQAC purposes, ensuring the institution maintains high educational standards and meets industry expectations. The feedback will be collected through structured forms and digital surveys. Data analysis will be conducted to identify key strengths and areas needing improvement. Insights will be shared with academic departments to refine curriculum and training programs. The final report will be utilized for IQAC accreditation documentation, demonstrating industry-aligned education. The Employers Feedback Form 2023–2024 serves as a vital tool to bridge the gap between academia and industry. The responses will help the institution enhance its educational standards, foster student employability, and strengthen industry-academia relationships. Employers’ constructive feedback and active participation in this process are greatly valued in shaping the future workforce.